



## Pricing Schedule

### RCL Home Care standard rates (£)

If you are looking for flexible support to complement your routines and lifestyle, you can receive all of this and so much more, with prices starting from **£23.99 per hour**. Call out fee of **£1.99 per visit**.

If you require a more comprehensive package of care, our ongoing live-in care and 24-hour care prices start from **£1,505 per week for one person** and **£1,715 per week for a couple**.

RCL Home Care will invoice the client bi-weekly in arrears.

Payments will be made by BACS or Bank transfer into the bank details provided.

RCL Home Care accepts responsibility for meeting the agreed needs of the client and will provide suitably trained, sufficiently skilled, experienced and competent carers to provide the services.

RCL Home Care reserves the right to charge in full for any agreed assignment in accordance with the fees agreed if the client gives less than 24 (twenty-four) hours' notice of its cancellation of a visit.

RCL Home Care has the following insurances in place:

- I. Employers Liability Insurance (at least £10 million in respect of any one claim);
- II. Public Liability Insurance including malpractice cover for treatment risks, errors and omissions (at least £5 million in respect of any one claim);
- III. Professional indemnity (at least £5 million in respect of any one claim).

RCL Home Care reserves the right to withdraw carers in circumstances, which, in RCL Home Care reasonable opinion, make the provision of its services untenable. Such circumstances would include (but would not be limited to) failure by the client to provide safe and appropriate equipment for the task to be undertaken or failure to pay or persistent late payment of RCL Home Care's invoices.

In the event that a carer fails to attend the client or if the client is not satisfied with the standard of care provided the client shall notify RCL Home Care immediately in accordance with RCL Staffing's written Complaints Procedure.

**All new Clients receives 20% OFF in the first month. Promotion ends 29 February 2024.**